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Florida Transit Handbook 2002

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FLORIDA TRANSIT HANDBOOK

Center for Urban Transportation Research
College of Engineering ■ University of South Florida

2002

PUBLIC TRANSIT IN FLORIDA

This Handbook offers a general overview of public transit in the State of Florida. The information in the following pages provides insight into transit's contribution to meeting the statewide transportation objectives and mission of the Florida Department of Transportation (FDOT).

Public transit plays an important role in maintaining the livability of Florida's growing communities. Transit not only helps alleviate traffic congestion and improve air quality, but also provides mobility for many of Florida's citizens, as well as visitors and tourists to the Sunshine State.

By providing mobility for many Floridians, transit also plays a large part in helping former welfare recipients and others gain better access to employment and school—starting them on the road to self-sufficiency. Together, Florida's 26 transit systems provided transportation for more than 190 million trips during fiscal year 2000. This handbook includes 23 transit agencies since it focuses on the fixed-route services of Florida's urban transit systems. Although 20 of these 23 fixed-route systems also provided demand-response services, the following data represent only the fixed-route portion.

For more information on FDOT and public transit in Florida, please visit the FDOT website: <http://www11.myflorida.com>, or call (850) 414-4500.

FDOT Mission

Our mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities.

FLORIDA TRANSIT HANDBOOK

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FDOT Public Transit Office

The FDOT Transit Office consists of three sections (Transit Planning; Grants Administration; Transit Operations), each of which has specific areas of responsibility.

Transit Planning

The Transit Planning unit is responsible for statewide transit planning, policy analysis, performance monitoring, plan review, technical assistance, research, and interagency planning coordination.

Grants Administration and Commuter Assistance

The Grants Administration and Commuter Assistance unit provides financial and technical assistance to Florida's transit agencies and commuter assistance services. Staff also coordinates with and provides technical assistance to the Commission for the Transportation Disadvantaged. This unit's responsibilities fall into eight areas: Federal Transit Administration coordination; grant management; financial management; rural transit technical assistance; urban transit technical assistance; innovative finance; commuter assistance; and legislative analysis.

Transit Operations

The Transit Operations unit is responsible for developing and implementing transit programs that provide services and technical assistance to support transit operational and maintenance functions and activities. This unit also develops standards and oversees compliance with State and Federal regulations.

Additional transit information can be found at the following web addresses:

FDOT Web page

<http://www11.myflorida.com/transit>

Transit 2020: Florida's Strategic Plan for Public Transportation

<http://www11.myflorida.com/transit/Pages/transit2020plan.htm>

Florida Transit Forum

<http://www11.myflorida.com/transit/Pages/floridatransitforum.htm>

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Florida Vehicle Procurement Program (FVPP)—The FVPP provides Florida’s public transportation providers with the opportunity to purchase vehicles as a consortium.
For more information, please visit: <http://cutr.usf.edu/research/fvpp.htm>

Florida Maintenance Training Program
<http://cutr.usf.edu/research/fmtp/fmtp.htm>

State Bus Fleet Program—The purpose of this program is to establish the requirements for the lease and management of State Public Transportation Fleet Equipment.
For more information, please visit: <http://www11.myflorida.com/transit/Pages/statebusfleetprogram.htm>

Substance Abuse Review
<http://www11.myflorida.com/transit/Pages/SubstanceAbuseReview.doc>

Transit Safety Programs
<http://www11.myflorida.com/transit/Pages/transitsafetyprograms.htm>

Commuter Assistance Program
<http://www.commuterservices.com>

FDOT District Public Transportation Offices

The Florida Department of Transportation is decentralized in accordance with legislative mandates. Each of the districts is managed by a District Secretary. The districts vary in organizational structure but each district, except for the Turnpike District, has an Office of Public Transportation Operations (PTO) managed by a District Public Transportation Manager.

PTO organizational structures also vary from district to district but each district PTO is responsible for transit, aviation, rail and seaport functions within their districts.

District PTO Offices coordinate with the FDOT Central Office in policy, planning and technical issues but they are more involved in the day-to-day administration of FDOT’s transit programs at the local level. They work more directly with local governments, transit agencies and Metropolitan Planning Organizations (MPOs) to address transit issues and programs specific to their districts. District PTO staff often represent the FDOT at local transit meetings and serve on local project committees.

For information on FDOT transit activities in your district please contact your district PTO at the following addresses and phone numbers:

District	District Address and Phone Number	Transit Agencies
1	801 North Broadway #110, Bartow, FL 33831-1249 Phone: (863) 519-2386, Suncom: 557-2386	Lakeland Area Mass Transit District (Citrus Connection); Lee County Transit (LeeTran); Manatee County Area Transit (MCAT); Sarasota County Area Transit (SCAT); Winter Haven Area Transit (WHAT).
2	2250 Irene Street, 3 rd Floor, Jacksonville, FL 32204 Phone: (904) 381-8606, Suncom: 824-8608	Jacksonville Transportation Authority (JTA); Regional Transit System (RTS, Gainesville).
3	1074 Highway 90, P. O. Box 607 Chipley, FL 32428-9990 Phone: (850) 638-1204, Suncom: 767-1545	Escambia County Area Transit (ECAT); Okaloosa County Council on Aging (OCT), Bay County Council on Aging; Tallahassee Transit (TALTRAN).
4	3400 W. Commercial Blvd., Ft. Lauderdale, FL 33309 Phone: (954) 777-4492, Suncom: 436-4492	Broward County Transit (BCT); Palm Beach County Transit (Palm Tran); St. Lucie Council on Aging; Indian River Council on Aging; Martin County Council on Aging; Tri-Rail.
5	133 Semoran Blvd., Orlando, FL 32807 Phone: (407) 492-7853, SunCom: 335-7853	Central Florida RTA(Lynx); Space Coast Area Transit; Volusia County dba; VOTRAN; Ocala/Marion County MPO (Sun Tran).
6	602 S. Miami Avenue, Miami, FL 33128 Phone: (305) 377-5913, SunCom 452-5903	Miami-Dade Transit (MDT); Key West Transit; Tri-Rail.
7	11201 N. McKinley Drive, Tampa, FL 33612 Phone: (813) 975-6408, SunCom: 571-7765	Hillsborough Area Regional Transit Authority (HARTline); Pinellas Suncoast Transit Authority (PSTA); Pasco County Public Transportation.

Florida's Transit Systems

In fiscal year (FY) 2000, there were 23 fixed-route transit systems operating in Florida. One of these systems, Tri-County Commuter Rail Authority, provides regional rail service between Palm Beach, Broward, and Miami-Dade Counties. In addition, Miami-Dade Transit operates a heavy rail system (Metrorail) and an automated guideway, or peplemover, system (Metromover). Jacksonville Transportation Authority operates an automated guideway system (Skyway Express), as well. Of the other 22 systems operating fixed-route service, 20 also offer some type of demand-response service.

To meet their service objectives, transit agencies across the United States and Florida sometimes find it necessary to contract the operation of portions of their services to private operators. In FY 2000, three of Florida's transit systems, Broward County Transit and Palm Beach County Transportation Agency, and Volusia County dba VOTRAN, contracted for regular fixed-route motorbus service. Privatized service is more common for demand-response service. In FY 2000, nine systems provided privately-operated demand-response service, three systems directly-operated their demand-response service, and eight provided both purchased and directly-operated demand-response service.

During FY 2000, Florida's transit agencies ranged in size from the three-bus system in Panama City to the 625 vehicle system operating in Miami-Dade County. The map on the previous page shows the location and size of the transit agencies, and the following pages contain brief profiles of each of the agencies.

Each profile provides contact information and summarizes select National Transit Database (NTD) information. System total data (for the fixed-route modes) are shown except where noted. The operating and financial statistics are grouped in three categories: general performance indicators, effectiveness measures, and efficiency measures. General performance indicators report data in the selected categories that are required by NTD reporting. Effectiveness measures refine the data further and indicate the extent to which various service-related goals are being met. Efficiency measures provide an indication of the level of resources (labor, cost) needed to achieve a given level of service output.

Following the profiles is a page summarizing all of the system's fare structures as of July 2002. After the fare information, data summarizing transit trends for the state as a whole are presented. More information on public transit in Florida can be found at the following website: <http://www11.myflorida.com/transit>.

Bay County Council on Aging, Inc. (Bay Town Trolley)

Ms. Elizabeth Coulliette, Executive Director
1116 Frankford Avenue, Panama City, FL 32401
(850) 769-3468 www.baytowntrolley.com

Bay County Council on Aging, Inc., operates the Bay Town Trolley, which serves Bay County with fixed-route motorbus services. In addition, demand-response services are provided (Bay Coordinated Transportation).

General Performance Indicators (FY 2000)

Service Area Population	122,901	Route Miles	106.0
Service Area Population Density	1,565.6	Peak Vehicles	3
Annual Passenger Trips	66,482	Operating Expense	\$225,434
Annual Revenue Miles	158,158	Operating Revenue	\$20,546

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	0.54	Rev. Miles Between Safety Incidents (zero incidents reported)	
Passenger Trips Per Revenue Mile	0.42	Rev. Miles Between Failures	11,297

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$1.83	Operating Revenue Per Operating Expense	9.11%
Operating Expense Per Trip	\$3.39	Passenger Trips Per Employee FTE	10,651
Operating Expense Per Rev. Mile	\$1.43	Average Fare	\$0.31

Broward County Mass Transit Division (BCT)

Mr. Robert Roth, Director
3201 West Copans Road, Pompano Beach, FL 33069
(954) 357-8361 www.broward.org/bct

Broward County Mass Transit Division is part of the Broward County Community Services Department. It provides fixed-route motorbus service throughout Broward County. Connections with Palm Tran (in Palm Beach County), Miami-Dade Transit, and Tri-Rail (commuter rail service) are also provided. In addition, a contracted paratransit service is offered.

General Performance Indicators (FY 2000)

Service Area Population	1,337,000	Route Miles	1,112.3
Service Area Population Density	3,261.0	Peak Vehicles	230
Annual Passenger Trips	29,073,676	Operating Expense	\$52,106,634
Annual Revenue Miles	12,013,192	Operating Revenue	\$16,426,484

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	21.75	Rev. Miles Between Safety Incidents	33,463
Passenger Trips Per Revenue Mile	2.42	Rev. Miles Between Failures*	5,657

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$38.97	Operating Revenue Per Operating Expense	31.52%
Operating Expense Per Trip	\$1.79	Passenger Trips Per Employee FTE*	32,554
Operating Expense Per Rev. Mile	\$4.34	Average Fare	\$0.51

*excludes purchased transportation

Escambia County Area Transit (ECAT)

Ms. Nedra Woodyatt, Resident Manager
1515 West Fairfield Drive, Pensacola, FL 32501
(850) 595-3228 www.ecat.pensacola.com

Escambia County Area Transit is a department of the county government. The department is governed by a five-member elected Board of County Commissioners. In addition to providing fixed-route motorbus service, ECAT contracts to provide demand-response transportation services.

General Performance Indicators (FY 2000)

Service Area Population	261,647	Route Miles	284.8
Service Area Population Density	1,633.3	Peak Vehicles	33
Annual Passenger Trips	1,629,206	Operating Expense	\$4,671,927
Annual Revenue Miles	1,387,413	Operating Revenue	\$1,010,808

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	6.23	Rev. Miles Between Safety Incidents	106,724
Passenger Trips Per Revenue Mile	1.17	Rev. Miles Between Failures	26,178

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$17.86	Operating Revenue Per Operating Expense	21.64%
Operating Expense Per Trip	\$2.87	Passenger Trips Per Employee FTE	19,459
Operating Expense Per Rev. Mile	\$3.37	Average Fare	\$0.53

Hillsborough Area Regional Transit Authority (HARTline)

Ms. Sharon Dent, Executive Director
4305 E. 21st Avenue, Tampa, FL 33605
(813) 623-5835 www.hartline.org

Hillsborough Area Regional Transit is an independent authority that is governed by an eleven-member Board of Directors. The authority serves the transit needs for Hillsborough County, excluding Plant City. HART provides fixed-route motorbus service and paratransit service.

General Performance Indicators (FY 2000)

Service Area Population	1,001,910	Route Miles	879.2
Service Area Population Density	3,670.0	Peak Vehicles	162
Annual Passenger Trips	9,219,738	Operating Expense	\$27,884,571
Annual Revenue Miles	5,824,416	Operating Revenue	\$6,852,473

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	9.20	Rev. Miles Between Safety Incidents	34,877
Passenger Trips Per Revenue Mile	1.58	Rev. Miles Between Failures	2,799

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$27.83	Operating Revenue Per Operating Expense	24.57%
Operating Expense Per Trip	\$3.02	Passenger Trips Per Employee FTE	19,100
Operating Expense Per Rev. Mile	\$4.79	Average Fare	\$0.66

Indian River County Council on Aging, Inc. (Indian River Transit/Community Coach)

Mr. Robert Jacobson, Transportation Supervisor
694 14th Street – P.O. Box 2102, Vero Beach, FL 32960
(561) 569-0760 www.indian-river.fl.us/coa/transportation.html

Indian River County Council on Aging, Inc., operates in a quasi-government status under the five-member elected Board of County Commissioners as the Transit Element of Indian River County. It is governed by a volunteer Board of Directors. Community Coach serves the rural and urbanized portions of Indian River County. The system provides point deviation motorbus services, and demand-response van, wheelchair, and stretcher services. In addition, Medicaid overflow, after-hours, and weekend demand-response services are contracted out.

General Performance Indicators (FY 2000)

Service Area Population	109,000	Route Miles	206.0
Service Area Population Density	200.7	Peak Vehicles	8
Annual Passenger Trips	153,768	Operating Expense	\$548,198
Annual Revenue Miles	226,524	Operating Revenue	\$39,666

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	1.41	Rev. Miles Between Safety Incidents	113,262
Passenger Trips Per Revenue Mile	0.68	Rev. Miles Between Failures	113,262

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$5.03	Operating Revenue Per Operating Expense	7.24%
Operating Expense Per Trip	\$3.57	Passenger Trips Per Employee FTE	10,292
Operating Expense Per Rev. Mile	\$2.42	Average Fare	\$0.23

Jacksonville Transportation Authority (JTA)

Mr. Derek Morse, Executive Director
100 N. Myrtle Avenue – P.O. Drawer "O", Jacksonville, FL 32203
(904) 630-3181 www.jtaonthemove.com

Jacksonville Transportation Authority is an independent authority that is governed by a seven-member, appointed Board of Directors. The Jacksonville system provides its services within Duval County and northern Clay County (Orange Park). JTA transportation services include fixed-route motorbus, automated guideway (Skyway Express), and demand-response.

General Performance Indicators (FY 2000)

Service Area Population	834,337	Route Miles	1,103.7
Service Area Population Density	3,447.7	Peak Vehicles	157
Annual Passenger Trips	8,736,406	Operating Expense	\$32,273,506
Annual Revenue Miles	7,455,869	Operating Revenue	\$6,777,298

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	10.47	Rev. Miles Between Safety Incidents	33,137
Passenger Trips Per Revenue Mile	1.17	Rev. Miles Between Failures	5,273

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$38.68	Operating Revenue Per Operating Expense	21.00%
Operating Expense Per Trip	\$3.69	Passenger Trips Per Employee FTE	16,684
Operating Expense Per Rev. Mile	\$4.33	Average Fare	\$0.69

Key West Department of Transportation (KWDOT)

Ms. Myra Hernandez, Director
627 Palm Avenue, Key West, FL 33040
(305) 292-8247 www.keywestcity.com/depts/dot/dot.html

Key West Department of Transportation is a department of the City of Key West. The department is managed by the Director of Transportation, who reports directly to the City Manager of the City of Key West. In turn, the City Manager reports to the seven-member City Commission. The transit system provides fixed-route motorbus service to the City of Key West and to Stock Island. Demand-response service is available throughout Monroe County. Shuttle service from a park-and-ride facility to the downtown historic areas of Key West is provided for tourists.

General Performance Indicators (FY 2000)

Service Area Population	32,471	Route Miles	31.6
Service Area Population Density	1,709.0	Peak Vehicles	5
Annual Passenger Trips	350,222	Operating Expense	\$1,212,935
Annual Revenue Miles	220,548	Operating Revenue	\$112,456

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	10.79	Rev. Miles Between Safety Incidents	55,137
Passenger Trips Per Revenue Mile	1.59	Rev. Miles Between Failures	2,424

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$37.35	Operating Revenue Per Operating Expense	9.27%
Operating Expense Per Trip	\$3.46	Passenger Trips Per Employee FTE (employees not reported)	
Operating Expense Per Rev. Mile	\$5.50	Average Fare	\$0.32

Lakeland Area Mass Transit District (Citrus Connection)

Mr. Steven Githens, Transit Director
1212 George Jenkins Blvd., Lakeland, FL 33815
(863) 688-7433 www.maps.polk.net/transit/transport.html

Lakeland Area Mass Transit District is an independent authority. The authority is governed by a five-member Board of Directors. LAMTD serves the urbanized areas of Lakeland via fixed-route motorbus services, demand-response services, and vanpool services.

General Performance Indicators (FY 2000)

Service Area Population	110,000	Route Miles	198.2
Service Area Population Density	1,428.6	Peak Vehicles	24
Annual Passenger Trips	1,358,985	Operating Expense	\$3,522,976
Annual Revenue Miles	1,099,459	Operating Revenue	\$935,866

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	12.35	Rev. Miles Between Safety Incidents (zero incidents reported)	
Passenger Trips Per Revenue Mile	1.24	Rev. Miles Between Failures	5,756

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$32.03	Operating Revenue Per Operating Expense	26.56%
Operating Expense Per Trip	\$2.59	Passenger Trips Per Employee FTE	20,238
Operating Expense Per Rev. Mile	\$3.20	Average Fare	\$0.44

Lee County Transit (LeeTran)
Mr. Steve Myers, Executive Director
10715 East Airport Road, Fort Myers, FL 33907
(941) 277-5012 www.leegov.com

Lee County Transit is an independent division of the Lee County Government. The division is governed by the Lee County Board of County Commissioners, a five-member public policy body. LeeTran provides public transportation services to Lee County via fixed-route motorbus services and handicapped transportation services. In addition, LeeTran contractually provides for seasonal fixed-route motorbus service.

General Performance Indicators (FY 2000)

Service Area Population	426,463	Route Miles	437.0
Service Area Population Density	2,256.4	Peak Vehicles	43
Annual Passenger Trips	2,271,574	Operating Expense	\$7,171,082
Annual Revenue Miles	2,821,520	Operating Revenue	\$1,448,287

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	5.33	Rev. Miles Between Safety Incidents	104,501
Passenger Trips Per Revenue Mile	0.81	Rev. Miles Between Failures	2,873

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$16.82	Operating Revenue Per Operating Expense	20.20%
Operating Expense Per Trip	\$3.16	Passenger Trips Per Employee FTE	17,625
Operating Expense Per Rev. Mile	\$2.54	Average Fare	\$0.53

Lynx Transit
Mr. Byron Brooks, Executive Director
445 West Amelia Street, Suite 800, Orlando, FL 32801
(407) 841-2279 www.golynx.com

LYNX is an independent authority that is governed by a Board of Directors. The authority provides service to Orange County (including Orlando, Winter Park, Maitland, and others), Seminole County (including Altamonte Springs, Casselberry, and Sanford), and Osceola County (including Kissimmee and St. Cloud). LYNX provides fixed-route motorbus service, paratransit service, transportation-disadvantaged coordination, a five-county regional ridesharing assistance program, and vanpool service.

General Performance Indicators (FY 2000)

Service Area Population	1,357,852	Route Miles	936.4
Service Area Population Density	535.0	Peak Vehicles	175
Annual Passenger Trips	20,735,614	Operating Expense	\$47,760,981
Annual Revenue Miles	10,967,378	Operating Revenue	\$14,849,927

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	15.27	Rev. Miles Between Safety Incidents	45,320
Passenger Trips Per Revenue Mile	1.89	Rev. Miles Between Failures	8,968

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$35.17	Operating Revenue Per Operating Expense	31.09%
Operating Expense Per Trip	\$2.30	Passenger Trips Per Employee FTE	28,819
Operating Expense Per Rev. Mile	\$4.35	Average Fare	\$0.61

Manatee County Area Transit (MCAT)
Mr. Peter Gajdjs, Transit Section Manager
1108 26th Avenue East, Bradenton, FL 34208
(941) 747-8621 www.co.manatee.fl.us/transit

Manatee County Area Transit is a division within the Community Services Department of Manatee County. The division is governed by the Board of County Commissioners. MCAT provides service to the urbanized parts of Manatee County via fixed-route motorbus services and demand-response services.

General Performance Indicators (FY 2000)

Service Area Population	253,207	Route Miles	166.8
Service Area Population Density	339.0	Peak Vehicles	12
Annual Passenger Trips	655,984	Operating Expense	\$2,326,877
Annual Revenue Miles	708,930	Operating Revenue	\$437,525

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	2.59	Rev. Miles Between Safety Incidents	236,310
Passenger Trips Per Revenue Mile	0.93	Rev. Miles Between Failures	4,544

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$9.19	Operating Revenue Per Operating Expense	18.80%
Operating Expense Per Trip	\$3.55	Passenger Trips Per Employee FTE	18,838
Operating Expense Per Rev. Mile	\$3.28	Average Fare	\$0.42

Miami-Dade Transit (MDT)
Mr. Danny Alvarez, Executive Director
111 N.W. First Street, Miami, FL 33128
(305) 375-5339 www.co.miami-dade.fl.us/transit

Miami-Dade Transit operates within Miami-Dade County as well as three routes which extend into Broward County. The agency is governed by Miami-Dade County. MDT provides countywide services throughout Miami-Dade County and municipal services to those who live in the unincorporated area of the county. It is responsible for the management, construction, and operation of Metrorail, Metrobus, Metromover, and Paratransit Operations.

General Performance Indicators (FY 2000)

Service Area Population	1,800,000	Route Miles	1,705.9
Service Area Population Density	6,315.8	Peak Vehicles	625
Annual Passenger Trips	84,131,473	Operating Expense	\$216,792,635
Annual Revenue Miles	31,187,342	Operating Revenue	\$73,708,834

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	46.74	Rev. Miles Between Safety Incidents	39,933
Passenger Trips Per Revenue Mile	2.70	Rev. Miles Between Failures	1,541

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$120.44	Operating Revenue Per Operating Expense	34.00%
Operating Expense Per Trip	\$2.58	Passenger Trips Per Employee FTE	33,469
Operating Expense Per Rev. Mile	\$6.95	Average Fare	\$0.77

Ocala/Marion County Metropolitan Planning Organization (SunTran)

Mr. Greg Slay, Director
P.O. Box 1270, Ocala, FL 34478
(352) 629-8529 www.suntran.org

SunTran is a newer transit system that started operating in December 1998. The system is governed by the Ocala/Marion County MPO and provides purchased fixed-route motorbus service on five routes in Ocala and Silver Springs Shores.

General Performance Indicators (FY 2000)

Service Area Population	59,214	Route Miles	108.2
Service Area Population Density	1,273.4	Peak Vehicles	5
Annual Passenger Trips	154,719	Operating Expense	\$706,303
Annual Revenue Miles	317,548	Operating Revenue	\$134,201

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	2.61	Rev. Miles Between Safety Incidents	158,774
Passenger Trips Per Revenue Mile	0.49	Rev. Miles Between Failures	4,670

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$11.93	Operating Revenue Per Operating Expense	19.00%
Operating Expense Per Trip	\$4.57	Passenger Trips Per Employee FTE* (employees not reported)	
Operating Expense Per Rev. Mile	\$2.22	Average Fare	\$0.63

Palm Beach County Transportation Agency (Palm Tran)

Mr. Perry Maull, Executive Director
3201 Electronics Way, West Palm Beach, FL 33407
(561) 841-4200 www.co.palm-beach.fl.us/palmtran

Palm Tran is a not-for-profit corporation owned by Palm Beach County that is governed by the seven-member Board of County Commissioners. The corporation provides transit services throughout Palm Beach County. Palm Tran operates fixed-route motorbus services and feeder bus services to the Tri-County Commuter Rail system. In addition, Palm Tran provides purchased demand-response services through Spec Tran, the Palm Beach County paratransit division.

General Performance Indicators (FY 2000)

Service Area Population	791,904	Route Miles	1,324.4
Service Area Population Density	2,363.9	Peak Vehicles	125
Annual Passenger Trips	6,463,416	Operating Expense	\$27,091,165
Annual Revenue Miles	6,966,949	Operating Revenue	\$5,066,360

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	8.16	Rev. Miles Between Safety Incidents	409,821
Passenger Trips Per Revenue Mile	0.93	Rev. Miles Between Failures*	3,360

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$34.21	Operating Revenue Per Operating Expense	18.70%
Operating Expense Per Trip	\$4.19	Passenger Trips Per Employee FTE*	15,618
Operating Expense Per Rev. Mile	\$3.89	Average Fare	\$0.70

*excludes purchased transportation

Pasco County Public Transportation (PCPT)

Mr. Michael Carroll, Transportation Manager
8620 Galen Wilson Boulevard, Port Richey, FL 34668
(727) 834-3200 www.pascocounty.com/govt/

Pasco County Public Transportation is a division of Pasco County Government. The division is governed by the five-member Pasco County Commission. Fixed-route motorbus service is provided in the urbanized area of west Pasco County and the municipalities in east Pasco County. Demand-response (advance reservation) service is available throughout Pasco County.

General Performance Indicators (FY 2000)

Service Area Population	326,494	Route Miles	236.7
Service Area Population Density	429.3	Peak Vehicles	11
Annual Passenger Trips	136,142	Operating Expense	\$1,036,281
Annual Revenue Miles	450,032	Operating Revenue	\$29,660

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	0.42	Rev. Miles Between Safety Incidents	150,011
Passenger Trips Per Revenue Mile	0.30	Rev. Miles Between Failures	14,064

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$3.17	Operating Revenue Per Operating Expense	2.86%
Operating Expense Per Trip	\$7.61	Passenger Trips Per Employee FTE	5,024
Operating Expense Per Rev. Mile	\$2.30	Average Fare	\$0.22

Pinellas Suncoast Transit Authority (PSTA)

Mr. Roger Sweeney, Executive Director
14840 49th Street N., Clearwater, FL 33762
(727) 530-9921 www.psta.net

Pinellas Suncoast Transit Authority is an independent authority that is governed by a Board of Directors comprised of elected officials and private citizen appointees. The authority serves Pinellas County with the exception of Kenneth City, Bellair Shores, Treasure Island, and St. Pete Beach. PSTA provides fixed-route motorbus service and demand-response service.

General Performance Indicators (FY 2000)

Service Area Population	833,504	Route Miles	1,703.0
Service Area Population Density	3,980.4	Peak Vehicles	119
Annual Passenger Trips	9,360,135	Operating Expense	\$26,355,892
Annual Revenue Miles	6,776,511	Operating Revenue	\$9,800,155

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	11.23	Rev. Miles Between Safety Incidents	80,673
Passenger Trips Per Revenue Mile	1.38	Rev. Miles Between Failures	

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$31.62	Operating Revenue Per Operating Expense	37.18%
Operating Expense Per Trip	\$2.82	Passenger Trips Per Employee FTE	20,303
Operating Expense Per Rev. Mile	\$3.89	Average Fare	\$0.81

Regional Transit System (Gainesville RTS)

Mr. Jeff Logan, Executive Director
100 S.E. 10th Avenue, Gainesville, FL 32601
(352) 334-2609 www.go-rts.com

Regional Transit System is a department of the City of Gainesville. RTS is governed by an elected five-member Commission. The Commission receives input from an advisory board comprised of citizens from the community. RTS serves the City of Gainesville and parts of Alachua County via fixed-route motorbus service. Also, RTS provides demand-response services throughout the urbanized area up to three-quarters of a mile beyond its fixed-route network.

General Performance Indicators (FY 2000)

Service Area Population	140,000	Route Miles	203.0
Service Area Population Density	1,928.4	Peak Vehicles	58
Annual Passenger Trips	5,180,872	Operating Expense	\$7,279,463
Annual Revenue Miles	1,855,587	Operating Revenue	\$720,830

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	37.01	Rev. Miles Between Safety Incidents	265,084
Passenger Trips Per Revenue Mile	2.79	Rev. Miles Between Failures	2,717

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$52.00	Operating Revenue Per Operating Expense	9.90%
Operating Expense Per Trip	\$1.41	Passenger Trips Per Employee FTE	38,722
Operating Expense Per Rev. Mile	\$3.92	Average Fare	\$0.13

Sarasota County Area Transit (SCAT)

Mr. Jay A. Goodwill, PE., General Manager
5303 Pinkney Avenue, Sarasota, FL 34233
(941) 316-1234 www.co.sarasota.fl.us/public_works_scat/scat.asp

Sarasota County Transportation Authority, informally known as Sarasota County Area Transit, is a member of the Sarasota County Government. The authority is governed by the five-member Board of County Commissioners. SCAT serves the urbanized portion of Sarasota County (including the cities of Longboat Key, Sarasota, Venice, Englewood, and North Port) via fixed-route motorbus service and demand-response service.

General Performance Indicators (FY 2000)

Service Area Population	278,800	Route Miles	394.4
Service Area Population Density	1,751.3	Peak Vehicles	28
Annual Passenger Trips	1,620,586	Operating Expense	\$4,968,718
Annual Revenue Miles	1,635,128	Operating Revenue	\$1,054,919

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	5.81	Rev. Miles Between Safety Incidents	96,184
Passenger Trips Per Revenue Mile	0.99	Rev. Miles Between Failures	2,336

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$17.82	Operating Revenue Per Operating Expense	21.23%
Operating Expense Per Trip	\$3.07	Passenger Trips Per Employee FTE	18,340
Operating Expense Per Rev. Mile	\$3.04	Average Fare	\$0.40

Space Coast Area Transit (SCAT)

Mr. James P. Liesenfelt, Transit Director
401 South Varr Avenue, Cocoa, FL 32922
(321) 635-7815 www.ridescat.com

Space Coast Area Transit is a department of Brevard County. The department is governed by the five-member Brevard County Commission. Space Coast provides transit service throughout Brevard County via fixed-route motorbus services, demand-response services, and vanpool services.

General Performance Indicators (FY 2000)

Service Area Population	489,700	Route Miles	638.0
Service Area Population Density	1,146.8	Peak Vehicles	17
Annual Passenger Trips	302,322	Operating Expense	\$1,697,905
Annual Revenue Miles	627,811	Operating Revenue	\$389,922

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	0.62	Rev. Miles Between Safety Incidents	78,476
Passenger Trips Per Revenue Mile	0.48	Rev. Miles Between Failures	16,521

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$3.47	Operating Revenue Per Operating Expense	22.96%
Operating Expense Per Trip	\$5.62	Passenger Trips Per Employee FTE	12,947
Operating Expense Per Rev. Mile	\$2.70	Average Fare	\$1.29

Tallahassee Transit (TALTRAN)

Mr. John L. Carter, Director
555 Appleyard Drive, Tallahassee, FL 32304
(850) 891-5200 www.ci.tallahassee.fl.us/citytlh

TALTRAN is a department of the City of Tallahassee government. It is governed by a Board of Directors that is comprised of four elected commissioners and one elected mayor. TALTRAN serves the City of Tallahassee by providing fixed-route motorbus service and demand-response service to its community. Evening, weekend, and holiday demand-response services are contracted with Inteltran.

General Performance Indicators (FY 2000)

Service Area Population	147,490	Route Miles	201.0
Service Area Population Density	1,505.0	Peak Vehicles	44
Annual Passenger Trips	3,922,150	Operating Expense	\$7,698,262
Annual Revenue Miles	1,678,460	Operating Revenue	\$2,785,420

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	26.59	Rev. Miles Between Safety Incidents	88,340
Passenger Trips Per Revenue Mile	2.34	Rev. Miles Between Failures	7,595

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$52.20	Operating Revenue Per Operating Expense	36.18%
Operating Expense Per Trip	\$1.96	Passenger Trips Per Employee FTE	28,861
Operating Expense Per Rev. Mile	\$4.59	Average Fare	\$0.65

Tri-County Commuter Rail Authority (Tri-Rail)
 Mr. Joseph Giuletti, Executive Director
 800 NW 33rd Street, Suite 100, Pompano Beach, FL 33064
 (800) TRI-RAIL www.tri-rail.com

The Tri-County Commuter Rail Authority is an independent authority established by the Florida Legislature. The authority is governed by a nine-member appointed Board of Directors. Tri-Rail operates and manages the commuter rail system for Broward, Dade, and Palm Beach Counties.

General Performance Indicators (FY 2000)

Service Area Population	4,659,187	Route Miles	142.2
Service Area Population Density	3,477.0	Peak Vehicles	20
Annual Passenger Trips	2,232,497	Operating Expense	\$20,572,469
Annual Revenue Miles	1,819,317	Operating Revenue	\$6,149,262

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	0.48	Rev. Miles Between Safety Incidents	139,947
Passenger Trips Per Revenue Mile	1.23	Rev. Miles Between Failures	79,101

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$4.42	Operating Revenue Per Operating Expense	29.89%
Operating Expense Per Trip	\$9.22	Passenger Trips Per Employee FTE* (employees not reported)	
Operating Expense Per Rev. Mile	\$11.31	Average Fare	\$2.30

County of Volusia dba VOTRAN
 Mr. Kenneth R. Fischer, General Manager
 950 Big Tree Road, South Daytona, FL 32119
 (386) 756-7496 www.votran.org

VOTRAN is a part of Volusia County's General Fund. It is governed by a Board of Directors that is comprised of seven County Council members. VOTRAN provides public transportation services throughout Volusia County via fixed-route motorbus services and paratransit services.

General Performance Indicators (FY 2000)

Service Area Population	420,431	Route Miles	671.6
Service Area Population Density	348.3	Peak Vehicles	51
Annual Passenger Trips	4,046,072	Operating Expense	\$7,317,569
Annual Revenue Miles	2,531,865	Operating Revenue	\$1,704,753

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	9.62	Rev. Miles Between Safety Incidents	194,759
Passenger Trips Per Revenue Mile	1.60	Rev. Miles Between Failures*	5,188

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$17.40	Operating Revenue Per Operating Expense	23.30%
Operating Expense Per Trip	\$1.81	Passenger Trips Per Employee FTE*	29,787
Operating Expense Per Rev. Mile	\$2.89	Average Fare	\$0.34

*excludes purchased transportation

Winter Haven Area Transit (WHAT)
 Ms. Sandra Winegar, Division Director
 1290 Golfview Avenue, Drawer HS09, P.O. Box 9005, Bartow, FL 33831
 (863) 534-5301 www.Polk-County.net

Winter Haven Area Transit is a new transit system that began operating in 1999. The Citrus Connection system of Lakeland has been contracted to provide the fixed-route motorbus system in the City of Winter Haven. The new system is governed by the WHAT Policy Board.

General Performance Indicators (FY 2000)

Service Area Population	86,427	Route Miles	127.8
Service Area Population Density	3,189.2	Peak Vehicles	7
Annual Passenger Trips	97,330	Operating Expense	\$520,811
Annual Revenue Miles	183,929	Operating Revenue	\$41,169

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	1.13	Rev. Miles Between Safety Incidents (zero incidents reported)	
Passenger Trips Per Revenue Mile	0.53	Rev. Miles Between Failures	22,991

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$6.03	Operating Revenue Per Operating Expense	7.90%
Operating Expense Per Trip	\$5.35	Passenger Trips Per Employee FTE*	1,203
Operating Expense Per Rev. Mile	\$2.83	Average Fare	\$0.42

*excludes purchased transportation

Florida Transit System Motorbus Fares (as of July 2002)

System	Cash Fare		Express Fare		Transfer Fee		Daily Pass		Weekly Pass		Monthly Pass	
	regular	discount	regular	discount	regular	discount	regular	discount	regular	discount	regular	discount
Bay County Council on Aging, Inc.	\$0.50	\$0.25	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Broward County Transit	\$1.00	\$0.50	n/a	n/a	Free	n/a	\$2.50	\$1.25	\$9.00	n/a	\$32.00	\$16.00
Escambia County Area Transit	\$1.00	\$0.50	n/a	n/a	\$0.10	n/a	n/a	n/a	\$9.00	n/a	\$30.00	n/a
Hillsborough Area Regional Transit	\$1.25	\$0.55	\$2.00	n/a	n/a	n/a	\$3.00	\$1.50	n/a	n/a	\$46.00	\$23.00
Indian River County Council on Aging, Inc.	Free	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Jacksonville Transportation Authority	\$0.75	Free*	\$1.00	n/a	n/a	n/a	n/a	n/a	\$10.00	n/a	\$40.00	\$30.00
Key West Department of Transportation	\$0.75	\$0.35	n/a	n/a	n/a	n/a	\$3.00	n/a	\$12.00	n/a	\$20.00	\$12.00
Lakeland Area Mass Transit District	\$0.75	\$0.35	n/a	n/a	Free	n/a	n/a	n/a	n/a	n/a	\$24.00	n/a
Lee County Transit	\$1.00	\$0.50	n/a	n/a	\$0.15	n/a	\$3.00	n/a	n/a	n/a	\$30.00	\$18.00
Lynx Transit	\$1.00	\$0.25	\$2.00	\$1.00	\$0.10	n/a	n/a	n/a	\$10.00	n/a	\$35.00	\$12.00
Manatee County Area Transit	\$1.00	\$0.50	n/a	n/a	Free	n/a	n/a	n/a	n/a	n/a	\$25.00	\$14.00
Miami-Dade Transit	\$1.25	\$0.60*	\$1.50	\$0.60	\$0.25	\$0.10	n/a	n/a	n/a	n/a	\$60.00	\$30.00
Ocala/Marion MPO (SunTran)	\$1.00	\$0.50	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$36.00	\$18.00
Palm Beach County Transportation Agency	\$1.25	\$0.60	n/a	n/a	n/a	n/a	\$3.00	\$2.00	n/a	n/a	\$50.00	\$35.00
Pasco County Public Transportation	\$0.50	\$0.25	n/a	n/a	n/a	n/a	\$1.00	\$0.50	n/a	n/a	\$7.50	\$3.75
Pinellas Suncoast Transit Authority	\$1.25	\$0.60	\$1.50	n/a	n/a	n/a	\$3.00	\$1.50	\$12.00	n/a	\$40.00	\$25.00
Regional Transit System (Gainesville)	\$1.00	\$0.50	n/a	n/a	n/a	n/a	\$2.00	n/a	n/a	n/a	\$30.00	\$15.00
Sarasota County Area Transit	\$0.50	\$0.25	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	\$30.00	\$15.00
Space Coast Area Transit	\$1.00	\$0.50	n/a	n/a	Free	n/a	n/a	n/a	n/a	n/a	\$28.00	\$14.00
Tallahassee Transit	\$1.00	\$0.50	n/a	n/a	Free	n/a	\$2.50	n/a	\$8.00	\$6.00	\$33.00	n/a
Volusia County dba VOTRAN	\$1.00	\$0.50	n/a	n/a	Free	n/a	n/a	n/a	n/a	n/a	\$35.00	\$17.50
Winter Haven Area Transit	\$0.75	\$0.35	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

* In Miami, those age 65 and over can ride free with a Golden Passport. Also, in Jacksonville, seniors age 60 and over ride free.

Florida Transit System Summary - Fiscal Year 2000

System	Service Area Population	Service Area Pop. Density	Passenger Trips	Revenue Miles	Route Miles	Peak Vehicles	Operating Expense	Operating Revenue
Bay County Council on Aging, Inc.	122,901	1,565.6	66,482	158,158	106.0	3	\$225,434	\$20,546
Broward County Transit	1,337,000	3,261.0	29,073,676	12,013,192	1112.3	230	\$52,016,634	\$16,426,484
Escambia County Area Transit	261,647	1,633.3	1,629,206	1,387,413	284.8	33	\$4,671,927	\$1,010,808
Hillsborough Area Regional Transit	1,001,910	3,670.0	9,219,738	5,824,416	879.2	162	\$27,884,571	\$6,852,473
Indian River County Council on Aging, Inc.	109,000	200.7	153,768	226,524	206.0	8	\$548,198	\$39,666
Jacksonville Transportation Authority	834,337	3,447.7	8,736,406	7,455,869	1103.7	157	\$32,273,506	\$6,777,298
Key West Department of Transportation	32,471	1,709.0	350,222	220,548	31.6	5	\$1,212,935	\$112,456
Lakeland Area Mass Transit District	110,000	1,428.6	1,358,985	1,099,459	198.2	24	\$3,522,976	\$935,866
Lee County Transit	426,463	2,256.4	2,271,574	2,821,520	437.0	43	\$7,171,082	\$1,448,287
Lynx Transit	1,357,852	535.0	20,735,614	10,967,378	936.4	175	\$47,760,981	\$14,849,927
Manatee County Area Transit	253,207	339.0	655,984	708,930	166.8	12	\$2,326,877	\$437,525
Miami-Dade Transit	1,800,000	6,315.8	84,131,473	31,187,342	1705.9	625	\$216,792,635	\$73,708,834
Ocala/Marion MPO (Sun Tran)	59,214	1,273.4	154,719	317,548	108.2	5	\$706,303.00	\$134,201
Palm Beach County Transportation Agency	791,904	2,363.9	6,463,416	6,966,949	1324.4	125	\$27,091,165	\$5,066,360
Pasco County Public Transportation	326,494	429.3	136,142	450,032	236.7	11	\$1,036,281	\$29,660
Pinellas Suncoast Transit Authority	833,504	3,980.4	9,360,135	6,776,511	1703.0	119	\$26,355,892	\$9,800,155
Regional Transit System (Gainesville)	140,000	1,928.4	5,180,872	1,855,587	203.0	58	\$7,279,463	\$720,830
Sarasota County Area Transit	278,800	1,751.3	1,620,586	1,635,128	394.4	28	\$4,968,718	\$1,054,919
Space Coast Area Transit	489,700	1,146.8	302,322	627,811	638.0	17	\$1,697,905	\$389,922
Tallahassee Transit	147,490	1,505.0	3,922,150	1,678,460	201.0	44	\$7,698,262	\$2,785,420
Tri-County Commuter Rail Authority	4,659,187	3,477.0	2,232,497	1,819,317	142.2	20	\$20,572,469	\$6,149,262
Volusia County dba VOTRAN	420,431	348.3	4,046,072	2,531,865	671.6	51	\$7,317,569	\$1,704,753
Winter Haven Area Transit	86,427	3,189.2	97,330	183,929	127.8	7	\$520,811	\$41,169

Florida Transit System Summary - Fiscal Year 2000 (continued)

System	Passenger Trips Per Capita	Passenger Trips Per Revenue Mile	Revenue Miles Between Incidents	Revenue Miles Between Failures*	Operating Expense Per Capita
Bay County Council on Aging, Inc.	0.54	0.42	(none reported)	11,297	\$1.83
Broward County Transit	21.75	2.42	33,463	5,657	\$38.97
Escambia County Area Transit	6.23	1.17	106,724	26,178	\$17.86
Hillsborough Area Regional Transit	9.20	1.58	34,877	2,799	\$27.83
Indian River County Council on Aging, Inc.	1.41	0.68	113,262	113,262	\$5.03
Jacksonville Transportation Authority	10.47	1.17	33,137	5,273	\$38.68
Key West Department of Transportation	10.79	1.59	55,137	2,424	\$37.35
Lakeland Area Mass Transit District	12.35	1.24	(none reported)	5,756	\$32.03
Lee County Transit	5.33	0.81	104,501	2,873	\$16.82
Lynx Transit	15.27	1.89	45,320	8,968	\$35.17
Manatee County Area Transit	2.59	0.93	236,310	4,544	\$9.19
Miami-Dade Transit	46.74	2.70	39,933	1,541	\$120.44
Ocala/Marion MPO (Sun Tran)	2.61	0.49	158,774	4,670	\$11.93
Palm Beach County Transportation Agency	8.16	0.93	409,821	3,360	\$34.21
Pasco County Public Transportation	0.42	0.30	150,011	14,064	\$3.17
Pinellas Suncoast Transit Authority	11.23	1.38	80,673	2,828	\$31.62
Regional Transit System (Gainesville)	37.01	2.79	265,084	2,717	\$52.00
Sarasota County Area Transit	5.81	0.99	96,184	2,336	\$17.82
Space Coast Area Transit	0.62	0.48	78,476	16,521	\$3.47
Tallahassee Transit	26.59	2.34	88,340	7,595	\$52.20
Tri-County Commuter Rail Authority	0.48	1.23	139,947	79,101	\$4.42
Volusia County dba VOTRAN	9.62	1.60	194,759	5,188	\$17.40
Winter Haven Area Transit	1.13	0.53	(none reported)	22,991	\$6.03

*excludes purchased transportation

Florida Transit System Summary - Fiscal Year 2000 (continued)

System	Operating Expense Per Trip	Operating Expense Per Revenue Mile	Operating Revenue Per Operating Expense	Passenger Trips Per Employee*	Average Fare
Bay County Council on Aging, Inc.	\$3.39	\$1.43	9.11%	10,652	\$0.31
Broward County Transit	\$1.79	\$4.34	31.52%	32,554	\$0.51
Escambia County Area Transit	\$2.87	\$3.37	21.64%	19,459	\$0.53
Hillsborough Area Regional Transit	\$3.02	\$4.79	24.97%	19,100	\$0.66
Indian River County Council on Aging, Inc.	\$3.57	\$2.42	7.24%	10,292	\$0.23
Jacksonville Transportation Authority	\$3.69	\$4.33	21.00%	16,684	\$0.69
Key West Department of Transportation	\$3.46	\$5.50	9.27%	(not reported)	\$0.32
Lakeland Area Mass Transit District	\$2.59	\$3.20	26.56%	20,238	\$0.44
Lee County Transit	\$3.16	\$2.54	20.20%	17,625	\$0.53
Lynx Transit	\$2.30	\$4.35	31.09%	28,819	\$0.61
Manatee County Area Transit	\$3.55	\$3.28	18.80%	18,838	\$0.42
Miami-Dade Transit	\$2.58	\$6.95	34.00%	33,469	\$0.77
Ocala/Marion MPO (Sun Tran)	\$4.57	\$2.22	19.00%	(not reported)	\$0.63
Palm Beach County Transportation Agency	\$4.19	\$3.89	18.70%	15,618	\$0.70
Pasco County Public Transportation	\$7.61	\$2.30	2.86%	5,024	\$0.22
Pinellas Suncoast Transit Authority	\$2.82	\$3.89	37.18%	20,303	\$0.81
Regional Transit System (Gainesville)	\$1.41	\$3.92	9.90%	38,722	\$0.13
Sarasota County Area Transit	\$3.07	\$3.04	21.23%	18,340	\$0.40
Space Coast Area Transit	\$5.62	\$2.70	22.96%	12,947	\$1.29
Tallahassee Transit	\$1.96	\$4.59	36.18%	28,861	\$0.65
Tri-County Commuter Rail Authority	\$9.22	\$11.31	29.89%	(not reported)	\$2.30
Volusia County dba VOTRAN	\$1.81	\$2.89	23.30%	29,787	\$0.34
Winter Haven Area Transit	\$5.35	\$2.83	7.90%	1,203	\$0.42

*excludes purchased transportation

Florida's Transit Systems—FY 2000 Statewide Totals
 FDOT Public Transit Office
 605 Suwannee Street, Mail Station 26, Tallahassee, FL 32399-0450
 (850) 414-4500 <http://www11.myflorida.com>

In fiscal year 2000, 26 transit systems in Florida received State Block Grant funds. Twenty-two systems provide fixed-route motorbus; 20 of these also provide demand-response service. Three provide only demand-response service. The remaining system, Tri-Rail, operates commuter rail service in South Florida. Also, Miami-Dade Transit operates heavy rail (Metrorail) and an automated guideway system (Metromover). Jacksonville Transportation Authority also operates automated guideway (Skyway Express). Please see pages 6 and 7 of this Handbook for more information on Florida's transit systems.

General Performance Indicators (FY 2000)

Service Area Population	11,220,752	Route Miles	12,918.2
Service Area Population Density	1,260.1	Peak Vehicles	1,962
Annual Passenger Trips	191,899,369	Operating Expense	\$501,742,594
Annual Revenue Miles	98,913,886	Operating Revenue	\$150,496,821

Effectiveness Measures (FY 2000)

Passenger Trips Per Capita	17.10	Rev. Miles Between Safety Incidents	49,309
Passenger Trips Per Revenue Mile	1.94	Rev. Miles Between Failures*	2,715

Efficiency Measures (FY 2000)

Operating Expense Per Capita	\$44.72	Operating Revenue Per Operating Expense	29.99%
Operating Expense Per Trip	\$2.61	Passenger Trips Per Employee FTE*	27,403
Operating Expense Per Rev. Mile	\$5.07	Average Fare	\$0.68

*excludes purchased transportation data

There are numerous factors that affect the performance of individual transit systems. These factors, illustrated below, can be difficult to quantify, but must be considered since they comprise the most unique features of each transit agency and the community it serves.

Glossary of Terms

Automated Guideway - A fixed-guideway transit system that operates with automated (driver-less) individual vehicles or multi-car trains. Service may be on a fixed schedule or in response to a passenger-activated call button.

Commuter Rail - Short-haul rail passenger service operating in metropolitan and suburban areas, whether within or across the geographical boundaries of a state, usually characterized by reduced fare, multiple ride, and commutation tickets and by morning and evening peak period operations.

Demand-Response Service - Any system of transporting individuals, including the provision of designated transportation service by public or private entities, which is not a fixed-route system. This type of service is also known as "paratransit."

Fixed Guideway - Any public transportation facility that utilizes and occupies a separate right-of-way or rails for the exclusive use of public transportation service including, but not limited to, fixed rail, automated guideway transit, and exclusive facilities for buses and other high-occupancy vehicles.

Heavy Rail - Transit service using rail cars with motive capability, driven by electric power usually drawn from a third rail, configured for passenger traffic, and usually operated on exclusive rights-of-way.

Motorbus - Mode of service involving passenger revenue vehicles operating on fixed routes and schedules on roadways.

Park-and-Ride - Parking garages and/or pavement used for parking passengers' automobiles, either free or for a fee, while they use transit system facilities. The garages/lots are generally used as collector sites for rail or bus service. They may also serve as collector sites for vanpools or carpools, and may sometimes serve as transit centers.

Purchased Transportation - Transportation service provided to a public agency from a public or private transportation provider based on a written contract. It does not include franchising, licensing operations, management services, or private conventional bus service.

GENERAL PERFORMANCE INDICATORS

Annual Passenger Trips - Annual number of passenger boardings on the transit vehicles. A trip is counted each time a passenger boards a transit vehicle. Thus, if a passenger has to transfer between buses to reach a destination, he/she is counted as making two passenger trips.

Annual Revenue Hours - Total hours of operation by revenue service vehicles in active revenue service.

Annual Revenue Miles - Number of annual miles of vehicle operation while in active service (available to pick up revenue passengers). This number is smaller than vehicle miles because of

the exclusion of deadhead miles such as vehicle miles from the garage to the start of service, vehicle miles from the end of service to the garage, driver training, and other miscellaneous miles that are not considered to be in direct revenue service.

Annual Vehicle Hours - Total hours of operation by revenue service vehicles including hours consumed in passenger service and deadhead travel.

Annual Vehicle Miles - Total distance traveled annually by revenue service vehicles, including both revenue miles and deadhead miles.

Number of Safety Incidents - Total number of unforeseen occurrences resulting in casualty (injury/fatality), collision, or property damage in excess of \$1,000. For an incident to be reportable, it must involve a transit vehicle or occur on transit property.

Operating Revenue - All revenues generated through the operation of the transit agency. Includes passenger fares, special transit fares, school bus service revenues, freight tariffs, charter service revenues, auxiliary transportation revenues, subsidy from other sectors of operations, and non-transportation revenues.

Passenger Fare Revenue - Revenue generated annually from carrying passengers in regularly scheduled service.

Peak Vehicles - This refers to the number of vehicles operated in maximum (peak) service. It represents the number of revenue vehicles operated to meet the annual maximum service requirement, i.e., the revenue vehicle count during the peak hours of the peak days/weeks of the peak season (typically the rush period). Vehicles operated in maximum service exclude atypical days or one-time special events.

Route Miles - Number of directional route miles as reported in NTD data; defined as the mileage that service operates in each direction over routes traveled by public transportation vehicles in revenue service.

Service Area Population - This indicator provides a suitable approximation of overall market size for comparison of relative spending and service levels among communities in the absence of actual service area population. In 1992, the Federal Transit Administration (FTA) began requiring transit systems to provide service area population in their Section 15/NTD reports.

Total Employee FTEs - Total number of payroll employees of the transit agency in terms of full-time equivalents (FTEs). All employees classified as capital are not included in this Handbook.

Total Operating Expense - Reported total spending on operations, including administration, maintenance, and operation of service vehicles.

Vehicle System Failures - Total number of failures that occur during revenue service, deadheading, and layovers. A failure is classified as the breakdown of either a major or minor element of the revenue vehicle's mechanical system. Failures are tabulated regardless of whether they result in a vehicle completing or not completing its trip.

EFFECTIVENESS MEASURES

Passenger Trips Per Capita - Average number of transit boardings per person per year. This number is larger in areas where public transportation is emphasized and in areas where there are more transit dependent persons, and is a measure of the extent to which the public utilizes transit in a given service area.

Passenger Trips Per Revenue Mile - The ratio of passenger trips to revenue miles of service; a key indicator of service effectiveness that is influenced by the levels of demand and the supply of service provided.

Revenue Miles Between Failures - Number of revenue miles divided by the number of revenue vehicle system failures; an indicator of the average frequency of delays because of a problem with the equipment.

Revenue Miles Between Safety Incidents - Number of revenue miles divided by the number of incidents; reports the average interval, in miles, between incidents.

EFFICIENCY MEASURES

Average Fare - Passenger fare revenues divided by the total number of passenger trips.

Farebox Recovery Ratio - Ratio of passenger fares to total operating expenses; an indicator of the share of total operating costs that is covered by the passengers' fares.

Maintenance Expense Per Revenue Mile - Maintenance costs divided by the revenue miles.

Operating Expense Per Capita - Annual operating budget divided by the service area population; a measure of the resource commitment to transit by the community.

Operating Expense Per Passenger Trip - Operating expenditures divided by the total annual ridership; a measure of the efficiency of transporting riders; one of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demands for the service.

Operating Expense Per Revenue Mile - Operating expense divided by the number of revenue miles of service; a measure of the efficiency with which service is delivered and is another key comparative indicator.

Operating Revenue Per Operating Expense - Ratio of revenue generated through operation of the transit agency with respect to total operating expense.

Passenger Trips Per Employee FTE - Ratio of total passenger trips to system total full-time equivalents. Another measure of overall labor productivity.

Revenue Hours Per Employee FTE - Ratio of total revenue hours of service to system total full-time equivalents; reflects overall labor productivity.

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