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## Coordinator of Library Operations

Ling He

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## Ling He, PhD

### *Contact Information*

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### **EDUCATION**

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- Ph.D.** Management Information Systems, University of Florida, 2005
- M.S.** Management Information Systems, University of Florida, 2003
- B.A.** Economics, University of International Business and Economics, China, 1996

### **INDUSTRIAL EXPERIENCE**

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- Metadata Analyst, Collections & Discovery Department of Library, University of South Florida, 2019 - present**
- International Referrals Coordinator, PRN, Patient Relations Department, Moffitt Cancer Center, 2018 - present**

### **ACADEMIC EXPERIENCE**

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- Associate Professor, Accounting Department, College of Business and Management, Saginaw Valley State University, 2010 - 2012**  
Courses Taught: Financial Accounting, Accounting Information Systems, Database for Managers
- Assistant Professor, Information Systems Department, Cameron School of Business, University of North Carolina Wilmington, 2005 - 2010**  
Courses Taught: Information Security, Database Management Systems, Information System Analysis, Introduction to Management Information Systems
- Instructor, Information Systems Department, Warrington College of Business Administration, University of Florida, 2003 - 2004**  
Courses Taught: Business Data Communications, System Analysis and Design

### **PEER-REVIEWED JOURNAL PUBLICATIONS**

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1. “Implementation of an Automated Grading System with an Adaptive Learning Component to Affect Student Feedback and Response Time”, with Matthews, Janicki, and Patterson. *Journal of Information Systems Education*, 23(1), 71-84, Spring 2012.

2. “Double learning: Who are learning from online reviews?”, with Liu, Qin and McCartney. *International Journal of Electronic Business*, 9(4), 362-375, 2011.
3. “Password Security Risk versus Effort: An Exploratory Study on User-Perceived Risk and the Intention to Use Online Applications”, with Gebauer and Kline. *Journal of Information Systems Applied Research*, 4(2), 52-62, 2011.
4. “Disclosure Control of Confidential Data by Applying PAC Learning Theory”, with Koehler and Aytug, *Journal of Database Management*, 21(4), 111-123, 2010.
5. “Adverse Selection for Luxury Goods in Online Auctions”, with Qin and Gulati. *Journal of Internet Commerce*, 8(3-4), 268-287, 2009.
6. “Risk Minimization and Minimum Description for Linear Discriminant Functions by Genetic Algorithms”, with Koehler and Aytug, *INFORMS Journal on Computing*, 20(2), 317-331, Spring 2008.
7. “Multi-Period Design Of Survivable Wireless Access Networks Under Capacity Constraints”, with Bose, and Eryarsoy. *Decision Support Systems*, 38(4), 591-598, January 2005.

#### **RESEARCH GRANTS**

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Faculty Research/Professional Growth Award, 2010, 2011

Faculty Development Grants, University of NC Wilmington, 2006, 2007, 2008, 2009

#### **HONORS AND AWARDS**

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- Received “the Meritorious Paper” Award at CONISAR 2010 conference, Nashville, TN, for the proceeding “Password Security Risk versus Effort: An Exploratory Study on User-Perceived Risk and the Intention to Use Online Applications”.
- Teaching Assistantship, Warrington College of Business Administration, University of Florida (2001 – 2005)

#### **SERVICE ACTIVITIES**

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Member of Undergraduate Practice Committee (2010-2011), Member of Assistant Dean Search Committee (2011), Member of MS CSIS Master Program Committee (2009, 2010), Member of Assurance of Learning Committee (2009-2010), Member of Technology Committee (2009-2010), Member of University Senator Committee (2005-2006), Member of Undergraduate Curriculum Committee (2006, 2010, 2011), Member of Faculty Development Committee (2006), Member of Library Committee (2007), Member of Scholarship Committee (2007) Faculty advisor of the SIMS Student Club for MIS majors at UNCW (2006-2010), Faculty advisor for students at Cameron School of Business, Teaching Excellence Workshop, Member of Master’s Theses Committees

**PROFESSIONAL CERTIFICATES AND TRAININGS**

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***Certificates:***

EC-Council Certified Ethical Hacker (CEH), 2008

Microsoft Certified Technology Specialist (MCTS) in SQL Server 2005, 2006

***Trainings:***

Certified Information Systems Security Professional (CISSP) training Boot Camp, 2009

EC-Council Certified Ethical Hacker (CEH) Training Boot Camp, 2008

Microsoft SQL Server 2005 Database Administrator Training Boot Camp, 2007

Microsoft SQL Server 2005 Training Boot Camp, 2006

***Software:***

Microsoft Office, Access, Peachtree, Quickbooks, Audit Control Language, SQL Server, Visio, Visual Basic, Java, C++, C, SAS, Alteryx, Tableau and Blockchain among others. .