

1-1-2019

## USFSP Satisfaction Faculty OLITS Classroom Technology 2018-2019

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## Constant Contact Survey Results

**Survey Name:** Fall 2018 Instructor Survey

**Response Status:** Partial & Completed

**Filter:** None

9/5/2019 2:25 PM EDT

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### TextBlock:

About the Survey The purpose of this classroom technology survey is to assess the faculty's satisfaction with both the AV technology in the classrooms and their satisfaction with the support they receive from OLITS. This information allows us to improve in both areas and help us accurately understand the technology needs for future classrooms. Please note, we are inquiring about the AV technology and not the computer in the classroom as a different department handles computer issues.

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\*Please select your college

Answer	0%	100%	Number of Response(s)	Response Ratio
CAS			25	80.6 %
COB			4	12.9 %
COE			2	6.4 %
No Response(s)			0	0.0 %
<b>Totals</b>			<b>31</b>	<b>100%</b>

\*Where were your Fall 2018 classrooms located:

Answer	0%	100%	Number of Response(s)	Response Ratio
BAY			1	3.2 %
DAV			14	45.1 %
COQ			3	9.6 %
LPH			10	32.2 %
HBR			2	6.4 %
LIB			0	0.0 %
PRW			5	16.1 %
STG			11	35.4 %
WHL			4	12.9 %
Other			2	6.4 %
<b>Totals</b>			<b>31</b>	<b>100%</b>

\*While you were teaching your Fall 2018 classes, approximately how often did you use the following technology:

1 = Never, 2 = 1-4 times per month, 3 = Several times each week, 4 = Every class session

Answer	1	2	3	4	Number of Response(s)	Rating Score*
LCD Projector					26	3.3
Smartboard (COQ)					26	1.5
Digital Document Camera					26	1.4
Smart interactive monitor (located on podium)					26	1.7
Podium PC					26	3.2
Personal Laptop					26	1.9
Mobile Device					26	1.3
DVD Player					26	1.2

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

\*If you used personal laptops or mobile devices, how easy was it to connect to the podium?

Answer	0%	100%	Number of Response(s)	Response Ratio
Easy - my device had the right ports.			0	0.0 %
Somewhat easy - I had to use an adaptor to connect my device.			5	16.1 %
Difficult - my device did not have the correct ports and I did not have an adaptor.			5	16.1 %
Did not use personal devices.			18	58.0 %
Did not know I could connect my personal devices.			2	6.4 %
Other			1	3.2 %
No Response(s)			0	0.0 %
<b>Totals</b>			<b>31</b>	<b>100%</b>

\* During the Fall 2018 semester, approximately how often did you use the following technology options in your teaching?

1 = Never, 2 = 1-4 times per month, 3 = Several times each week, 4 = Every class session, 5 = Not familiar

Answer	1	2	3	4	5	Number of Response(s)	Rating Score*
Presentation technology (i.e. PowerPoint, Prezi)						27	3.1
Podcasting						27	1.1
Video production software						27	1.4
Video Conferencing						27	1.1
Video Sharing Applications (i.e. YouTube)						27	2.1
Library online resources						27	1.8
Canvas						27	3.3

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

\* What challenges did you encounter when using the classroom AV technology (not computer related)?

30 Response(s)




What additional technologies and services would more fully address your pedagogical needs?

15 Response(s)

\* Do you feel you have had adequate training on the technology you use in your assigned classroom(s)



Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			20	64.5 %
No			8	25.8 %
N/A			3	9.6 %
No Response(s)			0	0.0 %
<b>Totals</b>			<b>31</b>	<b>100%</b>

**\*Do you feel you have had adequate support for the technology you use in your assigned classroom(s)?**

Answer	0%	100%	Number of Response(s)	Response Ratio
Yes			24	77.4 %
No			3	9.6 %
N/A			4	12.9 %
No Response(s)			0	0.0 %
<b>Totals</b>			<b>31</b>	<b>100%</b>

**\*If you contacted OLITS for classroom technology support, how well did we.....**

1 = Very Dissatisfied, 2 = Dissatisfied, 3 = Neutral, 4 = Satisfied, 5 = Very Satisfied, 6 = N/A

Answer	1	2	3	4	5	6	Number of Response(s)	Rating Score*
help to resolve issues with classroom technology over the phone?							31	5.3
help to resolve issues with classroom technology in person?							31	5.3

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**\*How would you rate your overall satisfaction with Instructional Technology Services provided by OLITS?**

1 = Dissatisfied, 2 = Neutral, 3 = Satisfied, 4 = Very Satisfied

	1	2	3	4	Number of Response(s)	Rating Score*
					31	3.2

\*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

**Additional information you would like to provide to the OLITS team?**

4 Response(s)