USFH Overview Services COP 2017-2018

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USF Health
Student Survey
SPRING 2017
Objective: To determine how University of South Florida (USF) Health students are currently using USF resources and what services, resources, and amenities (SRAs) they would like to see in the future.

Method: A Qualtrics® survey was distributed to USF Health undergraduate and graduate students from the Colleges of Medicine, Nursing, Pharmacy, and Public Health in the Spring 2017 (n=362; 38% completed).

Used open-ended questions and focused on individual needs for academic success. By taking this non-traditional approach, we have learned that these respondents are interested in non-typical resources.
Top identified needs included:

- **Library Services**: databases, website
- **Space**: study areas including group learning, the library's 24/7, and the Well
- **Student Services**: bookstore, advising, financial aid, writing studio
What do you need from USF to be a better student?

Top identified needs included:

- **Physical Space**: More study rooms and quiet areas including college specific spaces located throughout USF Health. (other: comfort, temperature, ambience)
- **Curriculum**: Live and recorded classes available online
- **Wellness**: De-stress and relaxation spaces and activities. Mental health counseling
- **Library Collection**: Digital access to all textbooks and UpToDate

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**What Do You Need From USF to be a Better Student?**

- **Physical Space**: 25%
- **Wellness**: 19%
- **Library Collection**: 14%
- **Curriculum**: 11%
- **Food/Beverage**: 8%
- **Printing**: 6%
- **Technology**: 5%
- **Apps/Software**: 4%
- **Instructional Support**: 2%
- **Support - Citation**: 2%
- **Support - Writing**: 2%
- **Support - Research**: 1%
- **Student Services**: 1%
- **Curriculum**: 1%
- **Apps/Software**: 1%
- **Food/Beverage**: 1%
- **Printing**: 1%
- **Technology**: 1%
- **Apps/Software**: 1%
- **Instructional Support**: 1%
- **Support - Citation**: 1%
- **Support - Writing**: 1%
- **Support - Research**: 0%
- **Student Services**: 0%
- **Library Services**: 0%
- **Transportation**: 0%
- **Connection Services**: 0%
- **Career Services**: 0%
- **Parking**: 0%
- **Wellness**: 0%
- **Physical Space**: 0%
What Do You Need From the Library?

Top identified needs included:

- **Streamlined Access to Resources**: Fewer clicks to get to articles, especially off campus; librarians on demand, automatic access for students for after hours 24/7 space*

- **Desired Resources**: More journals, UpToDate, digital access to all textbooks

- **Physical Space**: More group study space, more quiet space, private study space

- **Writing Center**: Health Science specific, proof reading services, research workshops

*automatic access in progress, projected Fall 2018
How Interested Would You Be In…

Percentage of respondents who said they were “interested” or “very interested” in these predetermined services and resources.
Technology Preferences

Operating System

Windows 50%
Mac 36%
Both Windows & Linux/Other 1%
Both Windows & Mac 13%

Technology Attitude

I love new technologies and am among the first to experiment with and use them. 18%
I like new technologies and use them before most people I know. 20%
I usually use new technologies when most people I know do. 48%
I am usually one of the last people I know to use new technologies. 12%
I am skeptical of new technologies and use them only when I have to. 2%
I love new technologies and am among the first to experiment with and use them. 18%