1-1-2018

USFH Overview Services CON 2017-2018

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Objective: To determine how University of South Florida (USF) Health students are currently using USF resources and what services, resources, and amenities (SRAs) they would like to see in the future.

Method: A Qualtrics® survey was distributed to USF Health undergraduate and graduate students from the Colleges of Medicine, Nursing, Pharmacy, and Public Health in the Spring 2017 (n=362; 38% completed).

Used open-ended questions and focused on individual needs for academic success. By taking this non-traditional approach, we have learned that these respondents are interested in non-typical resources.
Top identified needs included:

- **Library Services**: databases, website,
- **Space**: study areas including group learning, the library’s 24/7, and the Well
- **Student Services**: bookstore, advising, financial aid, writing studio
What do you need from USF to be a better student?

Top identified needs included:

- **Physical Space**: More study rooms and quiet areas including college specific spaces located throughout USF Health. (other: comfort, temperature, ambience)
- **Curriculum**: Live and recorded classes available online
- **Wellness**: De-stress and relaxation spaces and activities. Mental health counseling
- **Library Collection**: Digital access to all textbooks and UpToDate
Top identified needs included:

- **Streamlined Access to Resources**: Fewer clicks to get to articles, especially off campus; librarians on demand, automatic access for students for after hours 24/7 space*
- **Desired Resources**: More journals, UpToDate, digital access to all textbooks
- **Physical Space**: More group study space, more quiet space, private study space
- **Writing Center**: Health Science specific, proof reading services, research workshops

*automatic access in progress, projected Fall 2018
How Interested Would You Be In...
Technology Preferences

Operating System

- Windows: 50%
- Mac: 36%
- Both Windows & Linux/Other: 1%
- Both Windows & Mac: 13%

Technology Attitude

- I love new technologies and am among the first to experiment with and use them: 18%
- I like new technologies and use them before most people I know: 20%
- I usually use new technologies when most people I know do: 48%
- I am usually one of the last people I know to use new technologies: 12%
- I am skeptical of new technologies and use them only when I have to: 2%
- I love new technologies and am among the first to experiment with and use them: 18%