Ombuds’ perspectives of fairness and integrity

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Brief History of the Ombuds Profession

- Types of Ombuds – classical, advocate, *organizational*

- History of ombuds in higher education
Organizational Ombuds Today

**ETHICAL PRINCIPLES**
- Confidentiality
- Impartiality
- Informality
- Independence

**FUNDAMENTAL FUNCTIONS**
- Listening to issues
- Reframing issues
- Coaching
- Explaining policies/formal channels
- Resolving informally
- Identifying opportunities for systemic change
Ombuds in AI Matters – Faculty

- Understanding formal process for filing and appeals
- Coaching on fair penalties
- Outlining evidentiary standards
- Discussions related to assessment design
- Policy development guidance
Ombuds in AI Matters – Students

- Coaching informal response
- Understanding the formal process
- Sharing the student voice in policy development/revision processes
QUESTIONS?

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